



How to Choose a Transcription Company Suited for your Needs?

Looking for a reliable transcription company that can provide you professional, accurate and timely services? It is important to consider your project needs and resources when finding a service provider. In order to save time and money, you need to choose the <u>best transcription</u> <u>company</u> on the basis of quality as well as pricing.

Here are a few tips that might help you to choose a transcription firm that understands your specific needs and offers flexible services as well:

- 1. Find out if the transcription company has a **strict data protection policy** in place. If yes, you can rest assured that your files, videos, tapes consisting confidential data will remain safe and secure. Don't hesitate in asking them for a confidentiality agreement or a non-disclosure agreement if need be.
- 2. **Timely delivery of documents** is extremely important when outsourcing transcription to a third party. Whether you need these services for a month or an hour, select a company that has sufficient resources for delivering documents under strict deadlines.
- 3. Choose a company that offers **24*7 services**. Whether you are on a holiday or you have a last minute requirement, a reliable service provider should be capable of offering services round the clock. **24*7** availability is extremely important when outsourcing, therefore ask the shortlisted company if they offer the same.
- 4. **Flexibility** is another important factor to consider when outsourcing transcription to a vendor. It helps to jot down a list of needs and email or call the shortlisted company to confirm if it offers services as per your requirements such as 24 hours availability, the transcript styles and layouts, proofreading and so on. You should clarify your requirements before making the final decision.
- 5. You can also **ask for recommendations**. If you have colleagues or friends who use transcription services on a regular basis, ask them for references. You can also do a Google search to find out a list of service providers that seem promising. However, don't fall for companies that claim to offer <u>quality services</u> at hard-to-believe rates. It is always recommended to conduct a thorough background check before trusting a company with your confidential files and videos.
- 6. **Seek price quotes** from shortlisted companies and compare their rates and services. You also need to consider how quick they get back to you with the required details. If there is no response within a day, it means you cannot rely on the company.





It can be a daunting task to choose a reliable service provider. However, considering the above-mentioned factors can help you to select a transcription firm of your choice.