

Comparing In-house Vs. Outsourced Medical Transcription Services

Medical records help doctors decide the right course of treatment for patients. These records also form the basis on which providers are paid by the health insurance companies. To ensure error-free records, doctors need [expert medical transcription services](#). These services can either be outsourced or performed in-house.

Outsourcing or In-house- What would you choose?

Each solution has its own benefits. According to industry reports, outsourcing medical transcription requirements can help doctors minimize their current operating costs by 30-40%. In-house medical transcription helps ensure security of the documentation. Still confused? Here are few benefits of each solution to help you decide.

Benefits of maintaining an in-house team

If you are planning to keep medical transcription in-house, you and your medical staff can communicate directly with the transcriptionists. This will help ensure error-free documents. You can also conduct training sessions to train the in-house transcribers according to your standards. Security of the documentation can also be controlled if medical transcription is being handled in-house.

Benefits of Outsourcing

In-house medical transcription has various benefits; however, outsourcing can also help healthcare organizations save time and money. It eliminates the need to hire and train certified transcriptionists. You don't have to invest in the latest equipment or software required for quick and error-free transcribed documents. You can also save a lot of money as there is no need to pay salaries or spend on employee benefits.

You don't have to worry about deadlines because reliable companies deliver timely transcribed documents. They ensure quick turnaround time and 99% accuracy. Reputed firms also offer documentation management from IT as well as tracking perspective.

So, which option is more beneficial?

If you compare both solutions, outsourcing seems to have more benefits for healthcare organizations. Providers with security concerns can maintain an in-house team; however, these concerns can also be mitigated if they choose a reliable third party agency for outsourcing. For

instance, they should communicate their security requirements or concerns with the outsourced company before getting into a contract. A good [transcription company](#) will make sure that transcription tasks are completed according to the provider's security specifications.

At times, in-house transcribers can experience difficulties in dealing with different dictation styles. They might not be trained to use the latest transcription software or handle a large volume of transcription needs. In such cases, outsourcing can be an effective solution to ensure timely delivery of error-free documents. Outsourcing gives access to the skills of certified and experienced medical transcribers who are well-trained in handling different dictation styles and technology. They not only transcribe with accuracy but also spot and rectify dictation errors.